

How do I switch the Device on or off?

- ON: Hold in the Green Button for a few seconds & let go
- OFF: Hold in the Yellow Button & the Button with the Full Stop



How do I Settle / Bank my Device?

- SELECT F2
- SELECT 1 for Settle
- ENTER the Merchant Password, & press ENTER

(This should be done at the end of each day & sent to WAPPoint by fax if requested - 086 672 0496)

How do I know my Device is working?

- SELECT F1
 - SELECT 2 for Functions
 - SELECT 2 for utilities
 - SELECT 2 for Download
 - SELECT 1 for Profile
- (It will start with a printout that says "Session Start" & once it has been successful it will say "Session End")

I need to Reprint my last slip!

- SELECT F2, 2 for Print, and then 1 for Reprint
- The last successful Transaction will be printed

Merchant Password: 1111 1111

Debit / Credit Card Sales:

- Swipe or insert your card into the chip reader
- SELECT 1 for Sale
- Type in the Amount & ENTER
- SELECT Cheque / Savings / Credit Card if applicable
- Cardholder must ENTER their PIN & SELECT ENTER
- Slip is printed! Make sure it says **APPROVED**. The Merchant Receipt is yours, & the Customer Receipt is the Cardholder's. Make sure the Cardholder signs the Merchant Receipt

I have a Dual SIM Device. How do I switch the SIM Cards if one of the Networks Fails?

- Switch the device off & then switch the 2 SIMs at the back of the Device. The **SIM Slot** is the default Slot
 - Switch the Device back on, & SELECT the new Network i.e. MTN/Vodacom according to the SIM in the Default Slot
- (If this fails, phone our 021 3000121 Helpdesk to reconfigure the communication settings on your Device!)**



Possible errors on the Device?

- **Printing Problems:** Make sure the paper is inserted correctly & that the paper is going up and over the printer lid, away from you
- **Device not charging:** Try another plug point. If this fails contact our helpdesk as the battery or charger may be faulty!
- **No SIM:** Make sure the SIMs are inserted as per the image next to the SIM Slot

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