

**HOW DO I SWITCH THE DEVICE ON & OFF?**

- ON:** Hold in the green button for a few seconds & let go
- OFF:** Hold in the yellow & the full stop button

**MANUAL SETTLEMENT (END OF DAY CASH UP):**

- Select F2 - Admin
- Select 1 - Settlement
- Type in the merchant password 6755 and press the green enter button

**\*This should be done at the end of each day**



**PARAMETER DOWNLOAD (TO TEST IF THE GPRS IS WORKING):**

- Press F2
- Select 2 – Manual param update
- Select 1 – Full Profile

**HOW DO I REPRINT A SLIP?**

- Press F2
- Select 3 – Print
- Select 1 – Reprint Trans

**Option 1-** Last transaction  
(Last successful transaction will be reprinted)

**Option 2 –** Select transaction  
(Press 1. Current batch or 2. Previous batch)

Enter transaction number

**DEBIT / CREDIT CARD SALES:**

- Press the green enter button for sale
- Enter amount and press the green button
- Tap/insert/swipe card
- SELECT Cheque / Savings / Credit Card if applicable
- Ask the cardholder to ENTER their PIN & SELECT ENTER
- Slip is printed! Make sure it says **APPROVED**. The Merchant Receipt is yours & the Customer Receipt is the Cardholder's. Make sure the Cardholder signs the Merchant Receipt.

**I HAVE A DUAL SIM DEVICE. HOW DO I SWITCH OVER TO THE OTHER NETWORK IF I AM EXPERIENCING NETWORK PROBLEMS?**

- Your device should be programmed to automatically switch over to the other network without you having to physically swap the SIM cards around.
- If this fails, phone our 24/7 helpdesk on 021 3000121 for us to help you reconfigure the communication settings on your Device)

**Charging Ports:**



**SIM Slots:**



**POSSIBLE TERMINAL ERRORS:**

- **Printing Problems:** Make sure the paper is inserted correctly & that the paper is going up, and overt the printer lid, away from you.
- **Device not charging:** Try another plug point. If this fails, contact our helpdesk as the battery or charger may be faulty.
- **No SIM:** Make sure the SIMs are inserted as per the image above.

**\*Tip:** Try not to leave the device on charge for too long as the battery might become "lazy"

**Merchant Password: 6755**

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